

Training as a service.

Things change. We're here to help...

Staff move between companies or departments, creating new training needs. Whether it's Managers, IT staff, Supervisors, or end users, we can provide essential product training to keep your platform running smoothly and improve their personal product development. Allowing courses to be taken multiple times at no additional costs. We now offer 3 pathways:



Individual.

This Training as a Service (TaaS) package is aimed at 1 individual.



Team.

This Training as a Service (TaaS) package is aimed at teams of 5 individuals.



Corporate.

This Training as a Service (TaaS) package is aimed at teams of unlimited individuals.

Flexible Training Solutions for Your Business

We offer a variety of options to ensure your staff gain the best experience and knowledge. Our training will provide Agent or Admin training on both present and future releases for:



Puzzel Contact Centre



Case Management



Workforce Management (WFM)



Digital Engagement

Training as a Service (TaaS)

TaaS offers cost-efficient access to specialized expertise, allowing organizations to focus on core business activities. It provides customized, flexible comprehensive training solution for maintaining a well-trained and agile workforce. Ensuring enhanced learning and up-to-date content on demand.